



**PATENT APPLICATION  
DOCKET NO. 1039-0014**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Russell P. Blink, et al.

Serial No.: 09/882,457

Filed: June 14, 2001

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Art Unit: 3627

Examiner: Joseph A. Fischetti

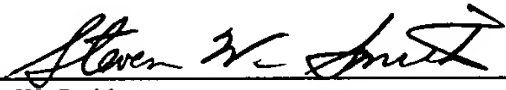
For: MULTI-FUNCTION CUSTOMER SATISFACTION SURVEY DEVICE

Mail Stop AF  
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P.O. Box 1450  
Alexandria, VA 22313-1450

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Date: May 6, 2005

  
Steven W. Smith

**AMENDMENT AFTER FINAL REJECTION UNDER 37 CFR 1.116**

In response to the Final Office Action dated March 8, 2005, the Applicants respectfully submit the following amendments to place the application in condition for allowance.

**SUMMARY OF AMENDMENTS**

Formal replacement drawings are enclosed.

Claims 8 and 16 have been amended.

Claims 13, 15, and 24 have been canceled.

Claims 1-7, 9, 12, and 20-23 were previously canceled.

A complete list of pending claims begins on page 2 of this paper.

Remarks begin on page 5 of this paper.